

# PRE-AUTHORIZATIONS

WE BRING BRILLIANCE TO HEALTH & WELLNESS



We offer pre-authorization\* for patients. Our dedicated insurance specialists are experts in obtaining appropriate authorization for most major insurance companies. If you have questions about a plan, call your preferred center.

## PLEASE INCLUDE THE FOLLOWING WITH YOUR ORDER

### 1 INSURANCE NAME AND CURRENT ID/POLICY NUMBER

This helps us quickly contact the correct insurance plan and obtain a timely authorization for the patient's exam.

### 2 CLINICAL CHART NOTES

Having chart notes available to submit with the request for authorization helps move the process along. Providing the information below by fax, phone or e-mail will help expedite pre-authorization:

- ⌘ Current signs and physical exam findings
- ⌘ Any past diagnostic imaging related to the body part being imaged (reports and images)
- ⌘ Physical therapy and how long (if applicable)
- ⌘ Any medications the patient is taking
- ⌘ What is the doctor looking for or trying to rule out with the requested study?

<sup>†</sup>STAT Authorizations: Each insurance company defines the parameters of STAT differently. This may vary from 4 to 48 hours, depending on the plan. If you have a STAT request, you will need to obtain the pre-authorization for the patient.

### 3 CLINICAL CHART NOTES

An ICD-10 diagnosis code is preferred by most insurance companies. A general diagnosis, such as knee pain or other symptoms, is useful if the ICD-10 is not available. "Rule-outs" are not accepted as a primary diagnosis. We do not do pre-authorizations for the Veterans Administration (VA), PET/CT scans or MR Breast.

**CALL US IF YOU HAVE ANY QUESTIONS, AND THANK YOU FOR ALLOWING US TO SERVE YOU AND YOUR PATIENTS!**

\* Note that authorizations will only be provided when permitted by Patient's payer.

\*\* Some payers may require additional information



**SCHEDULE A PATIENT**

#### RAYUS RADIOLOGY – AUBURN

600 Turner St., Suite 1  
Auburn, ME 04210

**CALL 800.734.4132**

**FAX 207.883.6370**

#### RAYUS RADIOLOGY – BANGOR

489 State St., Suite 100  
Bangor, ME 04401

**CALL 207.945.4680**

**FAX 207.945.4689**

#### RAYUS RADIOLOGY – BRUNSWICK

2 Admiral Fitch Ave., Suite A  
Brunswick, ME 04011

**CALL 800.743.4132**

**FAX 207.721.8125**

#### RAYUS RADIOLOGY – PORTLAND

33 Sewall St.,  
Portland, ME 04102

**CALL 207.828.2160**

**FAX 207.828.2167**

#### RAYUS RADIOLOGY MARSHWOOD

33 Gorham Rd.  
Scarborough, ME 04074

**CALL 207.883.3803**

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#### RAYUS RADIOLOGY – SKOWHEGAN

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