INSURANCE REQUIREMENTS



CATEGORY

	RAYUS will obtain the full authorization (your notes/clinicals are required for us to obtain authorization)
	RAYUS may only initiate the authorization (your notes/clinicals are required)
	RAYUS may not perform any portion of the authorization
•	TPAs (Third Party Administrators): These are companies that administer coverage for many insurance companies that are PPOs. The individual insurance companies must be contacted to obtain benefits and question if authorizations are required. RAYUS will call to verify.
	No authorization required
	Referral required – must be obtained by PCP

CARRIER	AUTHS	CAT	UTILIZATION MANAGEMENT	COMMENTS	AUTH MAY BE OBTAINED EARLIEST
AETNA ALL PRODUCTS	MRI, CT, PET, NUC, CARD	•	eviCore 888-693-3211 Online:	EPO, HMO, PPO, POS	# OF DAYS 2 Days
AETNA BETTER HEALTH	MRI, CT, PET, NUC STRESS,	•	www.medsolutionsonline.com	Formerly Coventry Medicaid.	2 Days
	NUC		www.medsolutionsonline.com	Auth required for all Ultrasound exams	2 2 4 9 0
AETNA BETTER HEALTH	US ONLY	•	Fax 860-607-8056	Auth required for all Ultrasound exams We need Rx and Clinicals.	3 Days
AETNA NEXT GEN	MRI, CT, PET, NUC, CARD	•	eviCore 888-693-3211 Online: www.medsolutionsonline.com	Auth required for MRI, CT, NUC, PET	3 Days
ALLWELL (SUNSHINE STATE HEALTH PLAN)	MRI, CT, PET, NUC, CARD	•	NIA 877-642-0522		7 Days
AMERIHEALTH CARITAS (PRESTIGE)	MRI, CT, PET, NUC, CARD, ECHO	•	855-371-8074 Fax clinicals 855-236-9285	MedicAid Managed Medical Assistance Program	7 Days
AMBETTER	MRI, CT, NUC, PET	•	NIA 877-642-0522	Nuclear requires auths for MUGA, Nuc Stress, Echo, Stress Echo	7 Days
APWU (CIGNA PLAN)	MRI, CT, PET, NUC, CARD	•	Cigna Care Allies 800-582-1314, #4, #2		4-5 Days
AUTO		•		Auto Insurance Name, Medical Claim #, Adjusters Name & Phone #, Date of Accident, State of Accident, Attorney Name & Phone #, if applies.	Next Day
AVMED	MRI, CT, PET, NUC, CARD, SOME U/S	•	NIA 877-642-0522	All other specialties other than cardiologists ordering CCTAs must go thru NIA.	7 Days
AVMED-MEDICARE CHOICE	Cardiology Svcs	•	Avmed 800-816-5465 Fax 800-552-8633 Urgent Fax 888-430-9897	Only Cardiology Specialists can order directly through Avmed, all others NIA.	4-5 Days
BCBS FLORIDA	US ONLY SEE COMMENTS	•	AIM (American Imaging Mgmt) 844-423-0879	Plans w/ "H" in the 93306-ECHO Cardiogram, 93880-Carotid, 93922/93925-Ext. Arteries lower w/ABI	3 Days
BCBS HEALTH OPTIONS	MRI, CT, PET, NUC, CARD	•	NIA 877-642-0522	Stress Tests Treadmill only - no auths required.	7 Days
BCBS MY BLUE	MRI, CT, PET, NUC	•	NIA 866-326-6302	Stress Tests Treadmill only - no auths required.	7 Days
BCBS PPO	MRI, CT, PET, NUC, CARD	•	NIA 877-642-0522	Stress Tests Treadmill only - no auths required. Only plans with prefixes of BVT, DYC, NHG, PXN, YJG require auth.	7 Days
BEECHSTREET NETWORK	MRI, CT, PET, NUC	•			2 Days
BLUE CHOICE	MRI, CT, PET, NUC, CARD	•	NIA 877-642-0522	Stress Tests Treadmill only - no auths required.	7 Days
BCBS FEDERAL		•			Same Day
BLUE GO		•		Only covers \$50 towards Mammo or Bone Density.	Same Day
BLUE OPTIONS	MRI, CT, PET, NUC, CARD	•	NIA 877-642-0522	Stress Tests Treadmill only - no auths required. Only plans with prefixes of AUF, XJ, SQU, UXK, ZCZ require auths, and all IDs that have a prefix where the 4th character is an H.	7 Days
CARE PLUS		٠		If referral required, PCP must obtain.	3 Days
CARISK PARTNERS	MUST CALL ON ALL SVCS		888-340-5850		Same Day



NON-PAR INSURANCES: Better Health, Bright Health, Healthease, Miami Children's Health, MMM Healthcare, Molina, SFCCN, Simply, Staywell, Staywell Medicaid, Staywell Kids, Wellcare Medicaid Please fax your notes/clinicals along with the Rx

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Not counting the day the appointment is booked or the DOS, also does not include weekends

CARRIER	AUTHS	САТ	UTILIZATION MANAGEMENT	COMMENTS	AUTH MAY BE OBTAINED EARLIES # OF DAYS
CIGNA HMO/PPO	MRI, CT, PET, NUC, CARD	•	eviCore 888-693-3211 Online: www.medsolutionsonline.com	myevicoreportal	4 Days
COMMUNITY AND STATE	MRI, CT, PET, NUC STRESS	•	AIM (American Imaging Mgmt) 800-714-0040	Medicaid Members are in Broward County, however they can go to a diagnostic imaging provider in PBC.	2 Days
CYPRESS CARE	MRI, CT, PET, NUC, CARD	•			1 Day
DEVOTED		•	Provider services 877-762-3515 Online www.devoted.com/ providers and submit requests through Availity Provider Portal	Requires authorization: MRI, CT, PET/CT, Nuclear Stress, Stress ECHO, Treadmill Only, ECHO	3 Days
EVOLUTIONS	MRI, CT, PET, NUC, CARD	•		Medicaid Managed Medical Assistance Program	1 Day
FREEDOM HEALTH		•			Same Day
FREEDOM MEDICARE/ OPTIMUM	MRI, CT, PET, NUC	٠			3 Days
GHI/EMBLEM	MRI, CT, PET, NUC, CARD	•	eviCore 866-889-8054 Fax clinicals to 866-889-8061		2 Days
HARVARD PILGRIM	MRI, CT, PET, NUC, CARD	•	NIA 877-642-0522		7 Days
HEALTH CARE DISTRICT	MRI, CT, PET, NUC, CARD	•	866-930-7722 Fax 561-835- 8606		5 Days
HUMANA GOLD/ HMO/ MEDICAID	MRI, MRA, CT, CTA, PET, NUC, CARD	•		Referral required from primary care physician	3 Days
HUMANA ADVANTAGE PLAN	MRI, MRA, CT, CTA, PET, NUC, CARD	•	www.HealthHelp.com or 866-825-1550. Fax requests to: 888-863-4464	Clinical notes	5 Days
HUMANA PPO/EPO	MRI, MRA, CT, CTA, PET, NUC, CARD, ECHO	•	www.HealthHelp.com or 866-825-1550. Fax requests to: 888-863-4464	Clinical notes	5 Days
MAGELLAN COMPLETE CARE	MRI, CT, PET, NUC, CARD	•	NIA 866-500-1656	Stress Tests Treadmill only-no auth required.	7 Days
MEDICAID	MRI, CT, PET, NUC, CARD	•	EQHealth portal 855-444-3747		See Plan
MEDICARE/RAILROAD MEDICARE		•			Same Day
NAVIGERE (SPREEMO)	MUST CALL ON ALL SVCS		800-595-7173	Navigere must schedule all modalities	Same Day
NEIGHBORHOOD HEALTH PARTNERSHIP (NHP)	MRI, CT, PET, NUC, CARD, ECHO, US	•	eviCore 866-889-8054 Fax clinicals to 866-889-8061	NHP requires Echocardiograms to be authorized. US OB requires authorization.	2 Days
OFFICE OF WORKERS COMPENSATION- FEDERAL EMPLOYEES	MRI, CT	٠			5 Days
ONE CALL CARE	MRI, CT, PET, NUC			One Call Management must schedule	1 Day
OSCAR INSURANCE	CT / CTA, MRI / MRA, PET / PET CT, Diagnostic Ultrasounds (Non-Obstetrical), Myocardial Perfusion Imaging (Nuclear Stress), Echo / Echo Stress, Diagnostic Heart Cath, Diagnostic Ultrasounds (Non- Obstetrical), Cardiac Imaging (CT. MRI, PET), (CRID)	•	eviCore 866-889-8054 Fax clinicals to 866-889-8061		5 Days
OXFORD (THRU UHC)	MRI, CT, PET, NUC, CARD	•	866-889-8054	Auths through evicore	2 Days
PHCS NETWORK	MRI, CT, PET, NUC, CARD	•			
PREFERRED CARE PARTNERS		•			Same Day
PRESTIGE HEALTH CHOICE	MRI, CT, PET, NUC, CARD, ECHO	•	855-371-8074 Fax clinicals to 855-236-9285	Medicaid Managed Medical Assistance Program	7 Days
PROMINENCE HEALTHFIRST	MRI, CT, PET, NUC, CARD, ECHO	•	Fax clinicals and form to 813-513-7304 https://prominence.aaneelcare. com	We need script and clinicals faxed to us	7 Days
SUNSHINE STATE HEALTH PLAN	MRI, CT, PET, NUC, CARD	•	NIA 877-642-0522	Medicaid Managed Medical Assistance Program	7 Days
TOTAL NETWORK RESOURCES	MUST CALL ON ALL SVCS		Workers Comp - 877-355-3817	TNR must schedule the patient	1 Day
TRICARE PRIME (HUMANA MILITARY)	MRI, PET	٠		Tricare Prime must have referral authorization from PCP for MRI/PET NOT CT.	3 Days
UNITED HEALTHCARE MEDICARE SOLUTIONS/ AARP MEDICARE COMPLETE CHOICE PPO	PET, NUC, CARD, ECHO	•	eviCore 866-889-8054 Fax clinicals to 866-889-8061	We need script and clinicals faxed to us	2 Days
UNITED HEALTHCARE (UHC) HMO/UNITED HEALTHCARE COMPASS HMO	MRI, CT, PET, NUC, CARD	•	eviCore 866-889-8054 Fax clinicals to 866-889-8061	We are providers for the Kids Care program (ages 5-18). We need script and clinicals faxed to us	2 Days
UNITED HEALTHCARE (UHC) PPO	MRI, CT, PET, NUC, CARD, ECHO	•	eviCore 866-889-8054 Fax clinicals to 866-889-8061	Group 82135 No auth required for MRI and CT only. We need script and clinicals faxed to us	1 Day
WORKERS COMP	MUST CALL ON ALL SVCS		Must be scheduled by a W/C adjuster	One Call must schedule all modalities	Same Day